

**Government of the People's Republic of Bangladesh**  
**Local Government Engineering Department**  
**Program for Supporting Rural Bridges (SupRB)**  
**Agargaon, Sher-E-Bangla Nagar, Dhaka-1207**  
[www.lged.gov.bd](http://www.lged.gov.bd)

Memo No. 46.02.0000.927.07.011.19.- ৫৯৩

Date: 19/08/2019

**Specific Procurement Notice**

**Request for Bids**  
**Non-Consulting Services**

**Employer:** Local Government Engineering Department (LGED), Represented by Project Director, SupRB

**Project:** Program for Supporting Rural Bridge Program (SupRB)

**Contract title:** Operation & Maintenance of LAN, Webmail, Internet, Hardware, Software and Multimedia Support Services at LGED HQ and 20 Regional Offices for 42 months

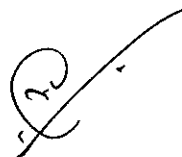
**Country:** Bangladesh

**Loan No. /Credit No. / Grant No.:** 6332-BD, Program ID: P161928

**RFB No:** LGED/SupRB/2019-20/WD 801

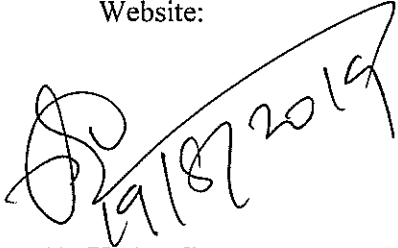
**Issued on:** 19 August, 2019

1. The Local Government Engineering Department (LGED) *has received* financing from the World Bank toward the cost of the Supporting Rural Bridge Program (SupRB), and intends to apply part of the proceeds toward payments under the contract for Operation & Maintenance of Internet, web mail, IP phone service with Hardware, software & multimedia support for LGED HQ & 61 Districts for 42 months.
2. The LGED now invites sealed Bids from eligible Bidders for to provide all sorts of ICT support to LGED Headquarter, Regional, district and upazila level offices including but not limited to:
  - 2.1. To keep the LAN, Internet system and webmail 24/7/365 hours' uptime in coordination with the ISP and other service provider. Separate Service Level Agreement (SLA) had been signed with the ISP and other service providers. The service uptime must be equal to that provided by the ISP and other service provider. The consultant also has to ensure system security and data back-up, develop and implement disaster recovery plan;
  - 2.2. To administer network, AD & WLAN, IP telephony and central Wi-Fi system;
  - 2.3. To provide maintenance & troubleshooting of hardware, software, networking along with multimedia, capturing photos and graphics design related support;
  - 2.4. To provide support to LGED regarding database development, new application development, maintenance and enhancement of existing ones;
  - 2.5. Analyze hurdles in current ICT activities and recommend the best solution to adopt;
  - 2.6. Accommodate any kind of software/application in the server whenever necessary subject to getting required hardware, software and other equipment;



2.7. Update information of concern district/unit/project of LGED.

3. Bidding will be conducted through international competitive procurement using a Request for Bids (RFB) as specified in the World Bank's "Procurement Regulations for IPF Borrowers July 2016 (Revised November 2017 and August 2018), and is open to all eligible Bidders as defined in the Procurement Regulations.
4. A Pre-bid meeting will take place in presence of Bidders' representatives who choose to attend at 11:00 am local time on 10th September, 2019 in the Conference Room Level-4, LGED Bhaban, LGED HQ, Agargaon, Dhaka-1207.
5. Interested eligible Bidders may obtain further information from the office of the undersigned and inspect the bidding document during office hours at the address given below.
6. A complete set of bidding documents in English may be purchased by interested eligible bidders upon the submission of a written application to the address below and upon payment of a nonrefundable fee of BDT 5,000.00 (five thousand) or US\$60 only. The method of payment will be Pay Order/Bank Draft in favor of the Project Director, Program for Supporting Rural Bridges. For overseas delivery, the bidder may obtain the bidding documents by instructing any international courier service to collect the same from Office of the Project Director on payment of above fee.
7. Bids must be delivered to the address below on or before 14:00 BST, 10 October, 2019. Electronic Bidding will *not* be permitted. Late Bids will be rejected. Bids will be publicly opened in the presence of the Bidders' designated representatives and anyone who chooses to attend at the address below on 14:30 BST, 10 October, 2019.
8. All Bids must be accompanied by a *Bid Security* of BDT 6,000,000.00 (Bangladeshi Taka Six million)/USD 71,000.00 (USD Seventy one Thousand).
9. The address referred to above is:  
Attention: Project Director, SupRB  
Address: LGED Bhaban (Level-7), LGED, Agargaon, Sher-e-Bangla Nagar, Dhaka - 1207  
Phone: +88-02-8142651  
E-mail: ace.maintenance@lged.gov.bd  
Website:



(A. K. Azad)

Project Director

&

Additional Chief Engineer (Road & Bridge Maintenance)

Program for Supporting Rural Bridges (SupRB)

Tel : +8802-8142651

E-mail: ace.maintenance@lged.gov.bd

Copy forwarded for kind information and necessary action:

1. Chief Engineer, Local Government Engineering Department, Agargaon, Dhaka.
2. Director General, CPTU, IMED, Planning Commission, Agargaon, Sher-E-Bangla Nagar, Dhaka. He is requested to publish the EOI in CPTU website.
3. Additional Chief Engineer (Implementation/Planning/Urban Management/IWRM), LGED, Dhaka.
4. Superintending Engineer (ICT), LGED. He is requested to publish the RFB in LGED website.
5. The Manager (Advertisement), Dainik Kaler Kantha/The Daily Star. He is requested to publish the attached the RFB once in his daily on or before 21/09/2019 and submit 05 (five) copies of the same to the PMU, SupRB.
6. Mr. / Mrs./Ms.....

